19 July 1967

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MEMORANDUM FOR: Chief, Support Services Staff, DDS

SUBJECT

: Semi-annual ADP Management Report

to the Bureau of the Budget

REFERENCE

: Your memo, dtd 26 Jun 67; subj., Submission of Semi-annual ADP Management

Report to the Bureau of the Budget

1. This is the semi-annual report of the Office of Training on the subject of ADP management for the period of November 1966 through June 1967. The report covers the three essential elements specified in the referent memorandum.

A. Accomplishments in the Use of Computers

- I. What the Office of Training has accomplished with regard to the use of computers during this period is concerned directly with the reprogramming of data for the existing Training System for application to the Agency's IBM 360 hardware. The work done during this period in the form of analyses and testing and the clerical task of converting old data and preparing new information for input is about to produce results which both OTR and OCS set as goals. The Training System has been realigned in such a way that numerical and analytical reports on training may now be produced with more refined accuracy; data in documents produced from the System will be more easily retrieved, will be more precise, and consequently will offer broader use and better service to the Agency-public; and the data can effectively become a part of the Support Services Information System.
- 2. By agreement between OTR and OCS, in view of the analyses and testing involved in reprogramming the Training System, the Agency Training Record was produced in only two formats -- the minimum number with which its users could work.
- 3. Information on individual participation in Agency training, both internal and external, was prepared for initial computer-recording in the amount of approximately 6,000 entries. This total

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Page 2

is exclusive of changes and deletions prepared by OTR in support of the conversion activity.

4. The great bulk of training supported by the Agency is in the System which serves as a comprehensive base from which Agency managers can now make a reasonable range of judgments.

B. Accomplishments in the Management of ADF

- 1. The Office of Training has completed the basic requirements associated with reprogramming the Training System from an RCA 501 application to an IBM 360 system. One of the keys to completion was the production of a Dictionary of Course Titles and a Dictionary of Course Facilities. Input as of 30 June 1967 has been standardized according to the titles identified in the Dictionaries.
- 2. Agency Form 1961 D, dated April 1967, "Agency Training Record, Dictionary Change Notice," was adopted to systematize the re-input of data on training.
- 3. The Agency Training Record of July 1967, which is to be produced in six separate formats, will show only that training taken within the most recent seven years; i.e., since July 1966. Data on training taken from 1947 through June 1960 will be produced in documents for the OTR Registrar's use only. (We are not certain at this time as to how suitable the "cut-off" system will be. It may be that the Agency users will find a seven-year period of information inadequate support to their managerial and administrative roles; it may be, too, that added burdens will be imposed on the Registrar's office to provide pre-1960 data to users of the ATR. OTR is prepared to monitor the effects and to adjust retrieval to the most acceptable needs of users.)
- 4. In the field of instruction in ADP, the Office of Training conducted an ADP Orientation for the first time in December 1966. The Orientation, in which the Agency's Information Processing Coordinators and others directly associated with ADF activity participated, was given five additional times through June with an over-all attendance of 262.

In the Spring Semester of the Off-Campus Program conducted at CIA under the auspices of The American University, there were four courses in ADP ranging from an introduction to ADP

Page 3

to three graduate courses; 51 employees completed the semester's work.

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For non-Agency courses, OTR approved the attendance of a total of 428 employees at one or more of 164 courses in ADP.

C. Plans for the Future

i. OTR expects to expand the information in the Training System to include training conducted by the Office of Communications. (It is understood this continues to be the intent of OC; actual implementation is OC's current concern.) OTR also plans to enter data on training completed by Agency military Reservists, where the training is in substantive fields akin to the Agency's professional needs.

Consideration is being given to input of two additional items of information: cost data on external training and individual performance ratings in courses.

In contrast, OTR intends to exclude from input and retrieval the two programs, Clerical Induction and Clerical Orientation, required to qualify clerical EODs for assignment in the Agency. Attendance at certain lectures and briefings will also be excluded from the System.

2. OTR plans to pursue its requirement for computer-produced statistical and analytical reports on training. During the period of this report requirements for data from Agency officials doubled, creating an equally doubled amount of manually compiled and produced reports. OTR looks to OCS for increased support in this activity.

3. A second presentation by of the
has been arranged for July 1967.
There is already sufficient interest to negotiate for a third presentation
Meanwhile it is expected that other courses given externally will be
considered for adaptation to the Agency's ADP needs; contracts will
be negotiated as required to conduct such courses in the Agency. This

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Page 4

effort will represent large savings and will provide more professionally directed training for larger numbers of Agency employees. Finally, there is the prospect of establishing, through the GIA Off-Campus Program, a family of courses leading to certification of Agency employees as specialists in the ADP fields.

- 4. OTR will work with the Information Systems Group, SSS, to program registration for and enrollment in the Agency's internal training programs and those programs given at non-Agency facilities.
- 5. Except for the work of an OTR careerist detailed to the Information Systems Group, SSS, OTR's computer-effort is assigned to the Registrar Staff. Several individuals on the Staff contribute to this effort. Specifically, two clerical employees are assigned to records-keeping. Another individual, whose normal function is to supervise the processing of admissions to OTR's courses and the monitoring of attendance in Agency-sponsored training, has been working almost exclusively with OCS on reprogramming the Training System. Beyond this modest capability OTR does not have clerical and semi-professional personnel with the technical knowledge to support an expanded computer effort. It will be necessary, therefore, to obtain additional positions and personnel to build the required technical depth for computer work within OTR.
- 6. The Coordinator, Instructional Systems Study Group, has recently submitted his final report, OTR Instructional Systems Survey. Section V of the report concerns a proposal for Computer Assisted Instruction which specifies a sequence of actions to begin in fiscal year 1968 and to continue through fiscal year 1970. If the proposal is approved it will be necessary to develop, in cooperation with computer specialists, a cadre of Agency personnel capable of programming courses for application to computers.

Acting Registran

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